



Tai Calon
Community Housing

**We are officially
certified as a
Great Place to
Work!**



COMMERCIAL IN CONFIDENCE

**Great
Place
To
Work[®]**

Certified

NOV 2023-NOV 2024

UK

TM

GPTW 2023 – Headline Data

2022

- 188 responses (69%)
- 63% say that overall, Tai Calon is a great place to work
- 61% overall engagement score (missed certification of 65%)

2023

- 215 responses (80%)
- 76 % say that overall, Tai Calon is a great place to work
- 70% overall engagement score!! We have achieved certification 😊

Overall, we have seen a significant increase in colleagues moving from the middle ground – the option to score ‘sometimes true/sometimes untrue’ – to the ‘always true/often true’.

This is the hardest group to move to a more positive response; however, we have seen this in every focus area in 2023!

GPTW 2023 – Headline Data

Focus Areas

- All 25 focus areas have seen an increase
- On average the focus areas have increased by 11%

Biggest Increase

- Collaboration (willingness for employees to engage) sees an increase of 14% from 2022
- 52% (2022) to 66% (2023)

Lowest Increase

- Community (the family feel or being part of a team) sees an increase of 2% from 2022
- 50% (2022) to 52% (2023)

Team results (% that feel Tai Calon is a great place to work)

- People & Culture – 100% (8 responses)
- Finance – 83% (6)
- Corporate Services – 100% (6)
- IT/BI – 83% (12)
- Property Services – 70% (64)
- Assets – 57% (7)
- Residential Services – 92% (13)
- Customer Experience – 69% (16)
- OMT – 89% (9)
- Housing – 76% (38)
- Income and Support – 84% (19)

Leadership Statements – Results of colleagues who felt these statements were ‘Always/Often True’

- “Leadership are approachable and easy to talk to” = 83%: **Up 14%**
- “...are honest and ethical in business practices” = 74%: **Up 11%**
- “...are competent at running the business” = 73%: **Up 6%**
- “...show sincere interest in me as an individual” = 67%: **Up 12%**
- “Execs fully embody the best characteristics of Tai Calon” = 64%: **Up 6%**
- “Exec actions match words” = 61%: **Up 11%**